

Families' Health and Wellbeing Service (0-19)  
Porthill Clinic  
Inglewood Drive  
Porthill  
Newcastle-under-Lyme  
Staffs  
ST5 0DY

Telephone: 0300 303 3923

Dear Parent/Carer

### Reception Health Questionnaire

I hope that your child is settling in and enjoying their new school. The Families' Health and Wellbeing Service (Health Visitors and School Nursing teams) have a responsibility for supporting children and young people aged 0 to 19 years in Staffordshire, ensuring that they have the care they need to be healthy and well.

As your child starts their early education, we hope to be able to identify and support their health needs.

Please follow the link to complete a short [health questionnaire](#).

Your answers will help us to see if your child needs any extra support and if we can offer you any advice. Please put an up-to-date telephone number, address and email address on the questionnaire so that a member of the team can contact you if you've requested further information. The information that you give will be treated as confidential.

Please complete the online questionnaire as soon as possible. If you require a paper format, large print version or require the support of an interpreter then please contact us on the telephone number at the top of this letter. If you have asked for further information, we will be in touch shortly. If you prefer, you can contact the team directly or through our anonymous text service - ChatHealth on 07520 615 722. This service is available Monday to Friday 9am to 5pm, excluding bank holidays, standard text costs apply.

Please also make sure that your child is registered with a local General Practitioner (GP). You can do this by registering at the GP surgery in your area. We also recommend that you register your child(ren) with a local dentist. If you are unsure of dentists that you can register with, the dental advice line. They will help you to find a local dentist that is taking on new patients; please contact them on 0300 123 0981 or via the [NHS Website](#).

Many thanks for your time

Yours Sincerely

Tina Blackman

Specialist Community Public Health Nurse

Team Leader- Families' Health and Wellbeing Service 0-19

Did you know that our service has a confidential text messaging service called ChatHealth for parents and young people aged 11 to 19 years? This is available Monday to Friday 9am to 5pm (excluding bank holidays), **standard text costs apply**. The text number for the County Parents Service inbox is: 07520 615 722, the text number for the County Young People's Service inbox is: 07520 615 721.